

## Objective

To assume the responsibilities of Information Technology Management in a challenging, developing and proactive environment.

## Highlights of Qualifications

+20 years of experience in the IT industry, management, photography, and marketing:

- Information Technology Management.
- Technology Solutions Architect.
- Sales and marketing experiences.
- Saudi Arabian market knowledge.
- Quality Management & Six Sigma methods.
- Architectural & Environmental Photography.

## Personal Information

Name	Waleed A. Alzuhair
Nationality	Saudi Arabian
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Profile	<a href="http://www.linkedin.com/in/waleedalzuhair">http://www.linkedin.com/in/waleedalzuhair</a>
Languages	Arabic & English, spoken & written.
Social status	Married

## Experience

05 2009 – 06 2010	<b>Head of Information Technology</b>
Company	Saudi Research & Publishing Company - SRPC
Scope	<p>Head of The Information Technology Department, and reporting to the Deputy Managing Director. The IT Department at SRPC offers its services to SRPC and all 16 subsidiaries of the parent group, Saudi Research &amp; Marketing Group (SRMG).</p> <p>The main sections of the IT Department are:</p> <ul style="list-style-type: none"> <li>- Technical Support.</li> <li>- System Administration.</li> <li>- Network &amp; Communications.</li> <li>- Applications &amp; Development.</li> <li>- IT Projects Management.</li> </ul> <p>My role is to develop &amp; execute the IT strategies to assure the smooth growth of the IT services, in alignment with the strategic plans of SRMG, SRPC, and all their 20 subsidiaries in Saudi Arabia, United Arab Emirates, London, Egypt, and Lebanon.</p> <p>Projects, with the IT Department as a main team member:</p> <ul style="list-style-type: none"> <li>• Content Management System, across the group.</li> <li>• Online Publications (full editorial workflow).</li> <li>• Workflow automation of the print process, from editor to the final press stage.</li> <li>• Customer Data Warehouse.</li> <li>• Syndication Engine.</li> <li>• Fleet Management.</li> <li>• International Video Conferencing.</li> <li>• Photographs meta-data definition per IPTC standards.</li> </ul> <p>IT Projects created:</p> <ul style="list-style-type: none"> <li>• International Central Archives.</li> <li>• Global License Management.</li> <li>• Secure Wireless Network.</li> <li>• WAN/LAN restructuring &amp; zoning.</li> <li>• Red Hat Linux server deployment.</li> <li>• LDAP directory service implementation.</li> <li>• Knowledge Sharing (based on LDAP, WebDAV &amp; CalDAV).</li> <li>• IT Policies &amp; Procedures definition &amp; implementation.</li> <li>• IT Service Catalog.</li> <li>• IT SLA definition &amp; implementation.</li> <li>• Staged ITIL Framework Implementation.</li> </ul>

03 2007 – 01 2010	<b>Head of Visual Services</b>
Company	Saudi Research & Publishing Company - SRPC
Scope	<p>I was hired to setup the Visual Services Department (formerly known as the Visual Content Department) , which involved creating and executing a multi-year business plan with the following main strategies:</p> <ul style="list-style-type: none"><li>• Develop a national department structure and assign sections, positions, and levels of responsibility to cover current and the near future company requirements.</li><li>• Developing the budget to cover the business plan's execution points.</li><li>• Organizing the staff and photographers' workflow in covering sports, editorial, products and fashion photography.</li><li>• Modernizing the photography gear, computer &amp; communication hardware, and software to increase the quality of deliverables and reduce the running cost.</li><li>• Offer the photography services to cover paid external assignments.</li></ul> <p>The department produces material for the 18 publications of SRPC in 20 countries.. The department employs +40 local professionals and a worldwide network of freelancers to aid in the different assignments.</p>
09 2008 – 05 2009	<b>Head of Quality</b>
Company	Saudi Research & Publishing Company - SRPC
Scope	Head of The Quality Department, and reporting to the Deputy Managing Director. The brief scope is to assure quality standards are applied to new projects, internal business processes, publications' workflow, products, and services. In addition to the project management of certain corporate initiatives, and the membership of new projects' steering committees.

09 2006 – 01 2007	<b>Multimedia Manager</b>
Company	Saudi Systems Corporation
Scope	<p>This temporary assignment was to fulfill the requirement of a client in developing an online repository of scanned &amp; photographed artifacts. The online solution was to include an online commerce module with several price lists that are appropriate for the different user profiles (student, researcher, ... etc).</p> <p>I managed the project, after defining the:</p> <ul style="list-style-type: none"><li>• Solution development specifications.</li><li>• Software &amp; hardware resilient infrastructure.</li><li>• Digitizing and production specifications.</li><li>• Time &amp; material.</li></ul> <p>The project ended before going live, as it was sold to another client.</p>
08 2004 – 03 2007	<b>Founder &amp; Photographer</b>
Company	Funoon Waleed Photography Establishment
Scope	<p>Founded a fully licensed commercial studio to cover the market needs for specialized commercial photography. The Main targeted cliental are advertising agencies, marketing, and public relations departments.</p> <p>For more information and to view a partial list of clients, please visit the website:</p> <p style="text-align: center;"><a href="http://www.waleedsgallery.biz">www.waleedsgallery.biz</a></p> <p>Note: only pro-bono-publico projects are conducted at this time; Pre-qualification required.</p>

06 1998 – 09 2004	<b>Core Technology Consultant &amp; Team Leader</b>
Company	Oracle Corporation
Scope	<p>Oracle Core Technology comprises of software products that form the foundation of any Oracle solution. These products include the Oracle Database, Internet Application Server, Development tools, and Business Intelligence tools.</p> <p>My task was involved in all lines of businesses: Sales, Partner Management, Support, Education, Consulting and Finance LOBs.</p> <p>I had four major roles and they were as follows:</p> <ul style="list-style-type: none"><li>• Sales Consulting role.</li><li>• Product Management role.</li><li>• Pre-sales Team Leader role.</li><li>• Country's License Management Consulting role.</li></ul>
06 1990 – 06 1998	<b>Technical Support Manager</b>
Company	Saudi Systems Corporation
Scope	<p>The main role was MIS management of the in-house infrastructure of computers, networks, and office automation software running under a blend of operating systems and communications protocols.</p> <p>Other roles also involved producing technical documents, procedures, and technical proposals for undergoing projects. Localization of a document management system was also carried out for a product named "Optix®", in addition to working on technical projects that the company is involved in, be it consulting, GIS, office automation, multi-media, internet, or turn-key solutions using state-of-the-art technologies.</p> <p>I managed a team of three professionals and more resources were allocated on project-by-project basis.</p>

01 1989 – 06 1990	<b>System Manager</b>
Company	Security Forces Hospital
Scope	<p>System management and operations of the in-house HP-3000, DG-10000, and DG-8000. The systems ran the hospital's operational and medical applications such as appointments, admission, pharmacy, laboratory, and medical records.</p> <p>I was also involved in minor software development projects such as interfacing laboratory equipment to the main medical records system and the automation and organization of system operations and management under on unified menu driven system, which increased employee productivity and efficiency.</p>
Awards	1990 - Security Forces Hospital, IT Director: For the Automation of the Systems Operation and decrypting the system's main emergency access codes.
03 1988 – 01 1989	<b>System Operator &amp; Trainee</b>
Company	Al-Muhandis
Scope	<p>Al-Muhandis was an architectural engineering firm owned by Engineer Nazar Kurdi. This firm spurred the company NATCOM (National Computer System Company), the exclusive distributor for Digital Equipment Computers - DEC.</p> <p>I was a trainee and attended several training courses on the management of VAX/VMS platform, DECnet, and ULTRA Database. I was also a member of DECUS (Digital Equipment Computer User Society) in Saudi Arabia.</p>

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